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| Christopher T. Norton  5760 West Ophelia Lane ● Herriman, UT 84096 ● (801) 833-2229 ● norton.chris@comcast.net  manager  Looking for a career in which I can use my 12 years of supervisory management experience to manage whatever project I would be called on to accomplish. I am a very driven individual that has a high capacity for task management and accomplishment. I am currently pursuing an undergraduate degree in speech communications and have had multiple years in business management experience.  Key Skills | | |
| * Routing of customer stops * Safety improvement programs * Productivity improvement measures | * DOT compliance * Accident investigation * Driver training * Human resources contact | * Budgeting & cost controls * Bidding/Estimating/Proposals * Crew leadership |
| Employer Summary  ace recycling and disposal (Salt Lake City, UT) — Roll-off Department Supervisor, 8/07-Present  Tasked with the responsibility of making sure that all of the customer requests for Roll-off containers are met in a safe and efficient manner. Responsible for the scheduling of employees on a daily basis to insure that all routes are covered and customers are serviced on time.  black diamond waste (Highland, UT) — Lead Driver / Operations Manager, 4/06-12/07  Managed all aspects of the operations of the company including routing, maintenance, equipment, training and safety. Was primary contact of the owner of the company in all cases regarding the operation of the company.  allied waste services (Scottsdale, AZ) — Operations Manager, 10/01-4/06  Provided crew supervision and training of 15 employees at their division in Summit County, UT. Managed the Safety and training at the facility, as well as managed the day to day operations of routes and drivers in all lines of business for the facility.  Project Highlights  **Ace Recycling and Disposal** (2007 to Present)  Increased the Net Revenue per hour in the Roll-off department by $5.00 per man-hour worked in my first year as a supervisor in the Roll-off Department  **Black Diamond Waste** (2006 to 2007)  Worked as a Lead Driver / Operations Manager for a new garbage company that I helped to start. Duties included routing, safety training, new driver training, and customer service for major property management companies in the Salt Lake and Utah County areas, including the Utah State Prison, Arbor Commercial, the Boyer Company, and Millwood Management.  **Allied Waste Industries** (2001 to 2006)  Integral part in the planning and implementation of the waste removal plan for the Olympic Winter Sports Park, Deer Valley, Park City Mountain Resort, and Soldier Hollow event sites during the 2002 Winter Olympics in Salt Lake City , UT.  Reduced Accident frequency at the Summit County facility for 3 consecutive years, including a 50+% decrease in accident frequency during my first year as Operations Manager.  Education & Certifications  salt lake community college (Salt Lake City, UT) — AS in Communications, 2012 | | |